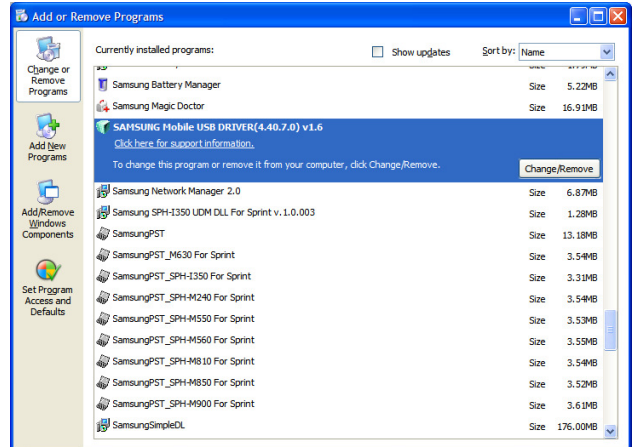


It is important that you follow these instructions to remove any legacy USB drivers from your computer before proceeding with the upgrade.

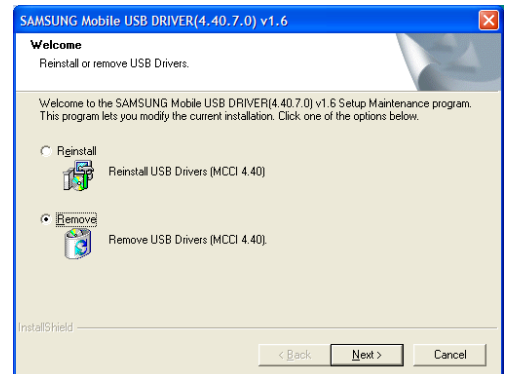
Driver Removal

NOTE: You must have admin rights to install drivers onto your machine. Please speak to your IT administrator if you do not have admin rights.

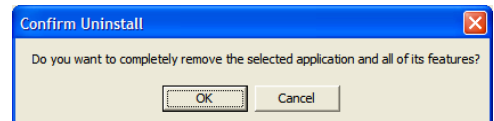
1. Go to: Start > Settings > Control Panel > Add or Remove Programs
2. Locate the item titled “SAMSUNG Mobile USB Driver_____”
 - If the USB driver is version 4.40 or earlier, you will need to click the “Change/Remove” button to uninstall the USB driver



3. Select the option to “Remove” the driver and proceed with following the on-screen instructions



4. When prompted “Do you want to completely remove the selected application and all of its features?” click the “OK” button



5. Once complete, select the radio button for “Yes, I want to restart my computer now.” and click “Finish”

